UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK

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Docket# 14-cv-4090-JBW-RML

BELFIORE, : Plaintiff, :

- versus -

THE PROCTOR & GAMBLE COMPANY, : February 9, 2015

Defendant. :

TRANSCRIPT OF CIVIL CAUSE FOR CONFERENCE BEFORE THE HONORABLE ROBERT M. LEVY UNITED STATES MAGISTRATE JUDGE

A P P E A R A N C E S:

For Plaintiff Belfiore:

Lester L. Levy, Esq. Matthew Insley-Pruitt, Esq. Robert Plotsky, Esq.

Wolf, Popper, LLP

For Defendant P&G: Emily Henn, Esq. Claire Dean, Esq. Covington & Burling

Transcription Service: Transcriptions Plus II, Inc. rl.transcriptions2@gmail.com

Proceedings recorded by electronic sound-recording, transcript produced by transcription service

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              THE COURT: We're here on docket number 14-cv-
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    4090, Belfiore v. Proctor & Gamble Company.
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              Will counsel please state their appearances for
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   the record.
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              MR. LEVY: For the plaintiff, it's Lester Levy
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   from the Wolf, Popper firm and on the phone is Matt
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   Insley-Pruitt and Robert Plotsky.
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              MS. HENN: Good afternoon, your Honor.
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              For the defendant Proctor & Gamble Company is
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   Emily Henn from Covington & Burling and with me is my
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   colleague Claire Dean.
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              THE COURT: Great. Okay. So, Ms. Henn, were
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   you in the middle of brining up other issues when I had
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   to adjourn for a quilty plea?
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              MS. HENN: I think that we had finished talking
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   about the first issue that Mr. Levy had raised and I
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   don't recall that I was in the middle of talking about an
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   issue but I think that what might make sense is in that
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   next step is for Mr. Levy to tee up the next issue that
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   he wanted to discuss, if that's all right with your
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   Honor.
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              THE COURT: Sure. And I should I be referring
   to your joint letter at this point?
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              MR. LEVY: Yeah, the letter of January 2, your
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   Honor.
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              THE COURT: Yes, I have it. Okay. Please go
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   ahead.
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              MR. LEVY: All right. So this is Lester Levy.
              The first issue is raised on page 9 of that
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   letter.
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              THE COURT: Uh-hum.
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              MR. LEVY: It's at the bottom of the page.
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   deals with document request number 16.
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              THE COURT: Got it.
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              MR. LEVY: And what we're seeking is any
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   government inquiry or investigation concerning the
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   ability of Freshmate to pass through plumbing, sewers and
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    septic tanks, which obviously goes to the heart of this
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   case.
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              P&G is taking the position that they'll give us
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   any inquiries or investigations having to do with New
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    York State but nothing outside New York State. Now,
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   since the product they sell, this Freshmates, is uniform,
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    they sell it throughout the United States, obviously if
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    there's a federal investigation or if there's an
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   investigation in any other state about the flushability
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   of this product, it's relevant to this case whether it's
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   a New York State investigation or a New Jersey
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   investigation or a California investigation or a federal
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    one. So we don't believe Proctor & Gamble's objection
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1 has merit.

THE COURT: All right. So are you -- Ms. Henn, what's your position? I'm reading it here but why do you think it's not relevant or reasonably calculated to lead to the discovery of admissible evidence?

MS. HENN: Your Honor, our position is just that, you know, on this expedited schedule, we have already produced over 17,000 documents and, you know, in the other case, my understanding from publicly filed letters is that the other defendants have produced, you know, just a fraction of that many documents and we've tried to impose reasonable limitations. This is a case in which plaintiff is seeking to certify a class of New York consumers. So this was a limitation that we thought was reasonable to help reduce the burden and the cost of discovery.

THE COURT: Do we know how extensive the discovery is and where there have been investigations outside of New York?

MS. HENN: I am not versed in any sort of investigations that may have been conducted by state municipalities, other than, you know, outside of New York. And aside from that, I think there may be a federal agency investigation or at least an inquiry into related issues.

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THE COURT: All right. It appears to me that this is clearly relevant and if the question is is it too burdensome for an expedited schedule, I would want to know what the burden really is. It's difficult for me to evaluate a claim of burdensomeness if (a) I don't know how extensive the other state and federal investigations are and (b) how easy they are to produce.

MR. LEVY: Sure. And, your Honor, the document requests were served months ago. So if they had done it correctly the first time, they wouldn't be faced with a problem with that timing.

MS. HENN: Well, just to respond to your question, your Honor, I think what's burdensome is sort of the searching and having to look for any documents, you know, as plaintiffs has requested that relate to these investigations. I think if we were to confine it to the federal inquiry, that would not impose undue burden and we would be prepared to produce documents related to the federal inquiry and insofar as it relates to Freshmates, that would be something that we would be prepared to do as a way to meet in the middle here.

THE COURT: Mr. Levy?

MR. LEVY: Well, your Honor, I would assume that a company like Proctor & Gamble, the legal office would have files on all these investigations. They would

6 Proceedings be in one place to make a search for it. And obviously 1 2 an investigation by the State of California, or the State 3 of New Jersey that sheds evidence on whether these products are flushable or not is highly relevant. 4 5 So obviously, we would welcome the federal 6 investigation information but anything else that they 7 have that's accessible should be produced. 8 THE COURT: Yeah, I agree. Unless there's some 9 demonstration that these aren't easily accessible 10 documents which I find unlikely, I think these documents 11 should be produced, absent some showing of extensive 12 burden. 13 MS. HENN: Understood, your Honor, thank you. 14 MR. LEVY: Your Honor, is there any way we can 15 know when they'll be produced because we are running into 16 deadlines for filing the class motion. 17 THE COURT: Right. Ms. Henn? 18 MR. LEVY: Could we get ten days on that? 19 THE COURT: Ms. Henn, will that work for you? 20 MS. HENN: I think we can try to work with that 21 and as we said on Friday, with respect to the pricing and 22 attribute information, if we run into any difficulty, we would be happy to raise that first with opposing counsel 23 24 and see if we can work out an agreement and if we're 25 unable to, we could come back to your Honor. But we're

happy to target ten days in the first instance. I don't know for sure we'll be able to do that but we'll do our best.

THE COURT: Okay. Thank you.

MR. LEVY: Your Honor, the next issue would be on page 11, the middle of the page. This is document request 21, which seeks documents concerning reviews, limitations, field studies, reports, memoranda conducted by Proctor & Gamble as to the ability of Freshmate to pass through plumbing, sewer and septic tanks.

They put an artificial date -- time frame from which they're going to look for these documents and our concern is no matter what the time frame is, if a report exists that Proctor & Gamble -- was produced to Proctor & Gamble dated a day before the time frame they're putting on it that shows that this product is not flushable, is highly relevant and should be produced.

So, we're a little leery about the time frame that they want to assert on such a search. So it seems to me if they have in their files, any document that deals with any investigation or testing by Proctor & Gamble on the flushability aspect, it should be produced no matter when that testing took place.

MS. HENN: Your Honor, if I could respond? I didn't want to preempt any questions the Court has.

THE COURT: No, please. Thank you.

MS. HENN: Okay. So this dispute that plaintiff has raised really gets into the time period for electronically stored information and as I am sure your Honor is familiar, any time you do a search broadly for electronically stored information, you specifically do a collection, you impose a time frame so that you can reduce a collection, then you use targeted search terms and review the material you end up with.

As plaintiffs have known since we served our responses, our written response to the discovery request, we imposed a very generous time frame which is actually the same time frame Mr. Levy himself proposed on Friday when we were discussing with your Honor the pricing data. It's January 1st of 2011, which is almost six months before the class period in this case, up until the date of the collection, I believe.

So our view is that if you're going to go back —— if the plaintiff wants us to go back and expand that date range and, in fact, hasn't even suggested a proper date they want all documents regardless of dates, that that really gets to imposing tremendous costs on Proctor & Gamble in part because we would have to redo this enormous process that we've already been through and expand it and recull the documents and reassemble an

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attorney review team. Plaintiff is not really pointing to anything in particular. Our time period is quite, we think, reasonable and by the time plaintiff's raised this issue with us, we had already locked down our documents for production on the expedited schedule by December 22nd which we -- it took extraordinary efforts to meet that deadline. So we would really face, we think, tremendous and unwarranted costs if we were at this late date to expand the period.

The one other point I would mention is of course there are going to be documents in that collection that do predate January 1st, 2011, you know, for example, because they've been e-mailed at a later date and so they're pulled out in the e-mail that's dated during the period. It's not as if we've artificially pulled responsive documents out of the ESI we searched on the ground that they were predated January 1st, 2011 but really a process like this requires reasonable limitations. We think we've been very reasonable.

This ESI date question comes up not only on page 11 but also on page 6 of the letter to your Honor and we would just ask that, you know, at this late date we be allowed to stand on the very reasonable period we began with.

MR. LEVY: Your Honor, should I respond to

10 Proceedings 1 that? 2 THE COURT: Yes. 3 MR. LEVY: Okay. Well, the late date is kind of a red herring because this document request was served 4 5 I think months ago. If they have a study on whether this 6 product is flushable, again I would think that it's 7 probably located in one place in Proctor & Gamble. 8 If the study came out in December 2009, for 9 example, they say this product is not flushable. You 10 know, it shouldn't be labeled as such or whatever. 11 won't get it, you know, unless she says that well, maybe 12 it's referred to in a later e-mail or it's referred to 13 late. 14 So there's nothing more highly relevant than 15 this document request to this case. And I said, there is 16 a concern when they put an artificial date on it and if 17 this search -- they don't have to reassemble thousands of 18 people and thousands of searches. We're looking for the 19 studies of the flushability and again, they're probably 20 located in one area at Proctor & Gamble. So it's highly 21 relevant and I think we should get it. MS. HENN: And if I may respond just to those 22 23 limited points, your Honor. 24 THE COURT: Yes. 25 MS. HENN: These aren't -- I mean, Mr. Levy

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speculates that we have a file with studies. That's not true. In fact, as I've mentioned, this is an issue of ESI and electronically stored information and being able to pull this.

I'm also not sure what Mr. Levy even means by a study. This product has been on the market for, I believe, at least a decade. Ms. Dean can correct me if I am wrong about that. But of course it's been tested throughout its life and has always met the testing that was imposed by Proctor & Gamble to make sure that it was flushable.

So I just think that essentially Mr. Levy is arguing for unlimited ESI collection which is tens of thousands of dollars that we're talking about imposing on P&G at a very late date when we are hopeful that, you know, we can stick to the schedule that's already been extended once.

THE COURT: The tens of thousands of dollars come from what specific operations?

MS. HENN: Sure. I'm happy to explain that.

It comes from the processing of data. So the data after it's collected from custodians, has to be stored somewhere and then if you want to bring it into a format that can be searched, it has to be loaded into a system and the vendor that handles the data charges a lot for

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that. And then the running of the search terms is another cost that the vendor would charge. And then the resassembling of the attorney review team, you know, I think that's sort of an hourly contract attorney. And then you get the attorneys at our firm who would look at things to make sure, you know, they're relevant before they are produced.

And then even just the production, they have to be converted into a TIF format. So tens of thousands of dollars is probably a modest estimate of the costs we're talking about.

THE COURT: Mr. Levy, if you were to try to devise a way to limit the costs but at least find some way to identify relevant materials, how would you do that?

MR. LEVY: Well, the search term would be very limited. It's not like a set -- another set of document requests. We're talking about any studies or analysis of the flushability conducted by Proctor & Gamble. So that's a very targeted search term and they probably do have a testing facility or a division that deals with testing of these products or even in the Freshmates division.

So I can't imagine, you know, we're talking about a lot of money. And effectively, if should have

been -- there's nothing more relevant than that and it should have been done months ago.

MS. HENN: Well, I'd like to point out that plaintiff's initial document request read as follows:

"Unless otherwise specified, each request shall be deemed to include documents prepared, written, received...from

May 23rd, 2011 to the present." So that's the class period defined as "relevant period."

And then it goes on to say, "This shall be construed to include documents concerning events or circumstances during such relevant period even though dated...prior to the relevant period."

So we felt in reviewing these requests that plaintiff had appropriately focused on the class period but we recognized that there could be things that were dated just before that might be relevant and we went back almost six months to January 1st. And instead of contacting us right after getting our responses and saying wait, we think it should be extended a month or so earlier, plaintiff waited until our production was locked down. So it's quite prejudicial.

And I can tell you because we've been through this process once, the word flushable as a search term turns up thousands and thousands and thousands of hits because, of course, people e-mail and use that word.

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   It's not a targeted -- it's not possible to just pull
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   out, you know, the kinds of documents Mr. Levy is talking
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   about.
              They've got all of these documents for a very
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   long period of time, over four years and we think that we
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   were, in fact, more generous in their definition and
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   their instructions than their request would have
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   suggested.
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              MR. LEVY: I don't believe that specific
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   request had that time limitation on it, request number
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   23.
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              MS. HENN: Well it says, "unless otherwise
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    specified, each request" --
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              MR. LEVY: Right.
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              MS. HENN: -- "shall be" --
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              MR. LEVY: And what does that request say?
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              MS. HENN: I don't have it right in front of
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        Claire, do you have it?
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              MR. LEVY: I would doubt that --
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              MS. HENN: This is request number 8.
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              MR. LEVY: 23.
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              THE COURT: I have it.
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              MS. DEAN: I can try to pull it up now.
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              THE COURT: I have it in front of me. I don't
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   see a date.
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15 Proceedings MR. LEVY: Request 23. 1 2 THE COURT: Yeah, I don't see a date for 3 request 23. MS. HENN: So that would default to the 4 5 relevant period which was May 23rd, 2011 to the present. 6 And as I mentioned, we went all the way back to January 7 1st of that year. 8 THE COURT: Let me ask while you're looking, when we talk about testing, is this internal testing by 9 10 Is this external testing by some outside vendor or 11 agency? Do we know who, if anyone, conducted such tests? 12 13 MS. HENN: Typically it was internal to Proctor 14 & Gamble, that they would test their products. 15 THE COURT: Is there a division that does that? Is there a particular individual whose name might be 16 associated with such tests? 17 18 MS. HENN: There are people who do those tests 19 and they were chosen as custodians. And then some of the 20 test results that we colleted would have been from a sort 21 of central repository, sort of the files of that person 22 but it was -- so we pulled it from both places, from the 23 ESI through the custodians and the search terms and then 24 from, you know, if there were a central repository. 25 And, of course, all this testing that was done

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have should apply to that.

16 Proceedings back to January 1st of 2011 is the relevant testing for the market -- for the product that was on the market 3 during the class period that the potential class members would have purchased. THE COURT: Did that product change? MS. HENN: Yes, there have been changes. I'm trying to think if there were any changes in the 2011 time frame and I'm not sure. THE COURT: That might be one way to target this would be if the product changed and there was some testing done immediately prior to that time period, that might be another way to collect it or --MS. HENN: Yes. THE COURT: Go ahead. MS. HENN: My understanding is that the product as it initially launched around -- approximately a decade ago, would have been basically the product that was for sale until somewhat recently, certainly during the class period and I don't have the date at hand but when they began testing potentially a new -- called a substraight and I don't want to get too much into confidential information but that's -- that would have happened, I believe, during the class period. So everything they

And, in fact, I'm not sure that's on the market

17 Proceedings 1 yet, so it's probably not of central relevance but 2 plaintiffs would have that information. 3 THE COURT: So is there a testing division at P&G or an individual that you mentioned who is or several 4 5 individuals who would be the repositories for test results or would review them? 6 7 MS. HENN: As I mentioned, yes, there would be 8 I think a few different people who are responsible for 9 They're in a larger division that does other this. 10 things as well and they would be -- that would be sort of 11 the most logical place I think to look for testing 12 information either in their ESI, their electronically 13 stored information or their -- directly in their files. 14 THE COURT: Would they know whether such tests 15 had been conducted and when they were conducted, if you 16 would ask them? 17 MS. HENN: They might, yes, yes. They probably 18 But I think it's been, you know -- there's been 19 testing going on since the product was launched. So I'm 20 not sure exactly what we're looking for. You know, I do 21 think that the cutoff we've imposed, particularly when 22 they define the relevant period to be the class period 23 was specifically designed to make sure to give plaintiffs 24 the testing that would be relevant to this case.

THE COURT: Well, I'm not sure about that.

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there was relevant testing done, you know, a few years before the class period that was applicable to the product that was being marketed during the class period, my guess is is that would be relevant under the definitions of Rule 26.

And my concern is with your argument and I'm trying to see if there's a way through either some kind of discussions with the individuals involved who would be intimately familiar with what testing was conducted over a reasonable period of time and that would limit your burden. Perhaps they might even be able to identify those documents so you wouldn't have to spend a lot of time, you know, with ESI. Again, I don't know -- that might be a reasonable compromise but again, I'm not sure what kind of testing was conducted and what it would look like.

MS. HENN: I mean, I think we could go back -if we're limiting it to testing, I think that would help
with the burden because then we wouldn't have to look
through e-mail, for example, so if we just went straight
to a central repository of just testing and test results
but I think we would still need the guidance from the
Court of how far back to go because it's been the same
product, as far as I'm aware and I can confirm that to be
sure but if it's been the same product on the market for

a decade I think we are likely to run into a dispute about how far back we have to go.

But we appreciate your Honor's willingness to try to work with us to come up with something that would not be as burdensome as to repeat the ESI search term process and if we're just going to go to the central repository for test results, we would appreciate guidance from the Court as to how far back you think it would be reasonable to go. The class period starts May 23rd of 2011 and we've given them back to January 1st, 2011.

THE COURT: Well, without seeing how the tests are conducted, my instinct would be that at the time that the product first came out on the market, there probably was more extensive testing than was conducted during the later period. I could be wrong about that. I don't know if either counsel has a view on that. So it may be that the initial testing would be what's most critical to what plaintiff is looking for and then any subsequent, you know, major re-examination of flushability issues.

MR. LEVY: I think that is correct.

MS. HENN: You know, I really do think it's been going on without stop. You may be correct that there's more at the beginning but I think that there has been continual testing to really understand the state of the art and the various technology and different methods

20 Proceedings 1 of testing. 2 So I think we're looking at a really large 3 quantity of testing if we're going back all the way to 4 the product launch. 5 THE COURT: Well, I would think at the launch 6 you would probably have the most comprehensive test 7 results and if you cut off the discovery before the -- or 8 after the launch, then you might miss the most important 9 documents. 10 MS. HENN: Okay. So I just want to make sure I 11 understand the Court's ruling. It sounds like you would 12 like us to get testing from the launch and then are you 13 suggesting the entire decade or something else? I'm not 14 sure I understand. THE COURT: Well, I haven't gotten to that yet 15 16 and I'm actually looking for your guidance on that, as 17 well. Do you think in talking to the people who were 18 involved with the testing, you would be able to find a 19 way to reasonably narrow it, so that it would provide 20 what the plaintiff's are reasonably entitled to without 21 an extensive burden? In other words, do you think that 22 your people --23

MS. HENN: Yes.

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THE COURT: -- would be able to identify the

documents that they're looking for?

MS. HENN: I think it would be -- I think that would be a helpful next step and I think we could focus on testing for the launch. You know, sort of the substantiation of the flushability or flushable claim from the beginning and we can explore what we're looking at after that and whether there's a reasonable way to narrow it.

And I would also welcome from plaintiff since they have the testing-types of documents, if there's a particular kind of document that they have found particularly relevant, to please share that with us because that will help us target the search, as well.

You know, a lot of these things are quite technical, so I don't know what plaintiff's use is of these documents and which ones they think are interesting.

THE COURT: Mr. Levy, what do you say?

MR. LEVY: I -- well, I don't know how to explain to Proctor & Gamble what testing result document they should be producing to us. Obviously, what we care about is the conclusions reached and the support to the conclusions but not down to the -- you know, every detail as to whether this product is flushable or not flushable.

24 So I --

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              MS. HENN: I was just suggesting --
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              MR. LEVY: I would think if there's a
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   testing --
              MS. HENN: -- that since you have a lot of
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   these --
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              MR. LEVY: -- I would think if there's a
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   testing facility, they would have these documents handy
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   and your Honor's correct that there's -- I think the most
   extensive testing would be at the launch of the product
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   but periodically, you know, they may be subject to
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   additional testing and we should get the results.
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              Obviously, there maybe a damaging document is
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    something there that says hey we're marketing this as
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    flushable and it's really not breaking down and
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   plateauing through pipes. So I don't want to miss that
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   document by finding something that I -- I am doing in the
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    dark essentially.
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              THE COURT: Would a quick telephone deposition
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   help you both or is it better just for counsel to go
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   through the P&G people?
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              MR. LEVY: Maybe we should speak to the person
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   on the phone. I don't now if we have to take a
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    deposition under oath but may be, you know, direct
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    contact with Ms. Henn on the line might suffice.
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              MS. HENN: I think we would be much more
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comfortable proceeding with counsel involved and, you know, in the normal course. These people may well be deposed but I think we feel that -- I was just suggesting that since counsel already has four years of these types of documents, that if there was a particular type of document that was helpful or not helpful, it would be helpful to know that but I hear Mr. Levy to say that that's difficult for him and so, I would just propose that I talk to our flushability testing experts and try to come up with a proposal for -- and I hear, you know, an interest in the launch, testing before the launch or around the time of the launch, so we'll focus on that and then for the remainder of the decade, a period, we will try to come up with a narrower sort of way to get the relevant documents to plaintiff. You know, as I mentioned, I think they already have a lot of this material and -- to work with but we can get them more. THE COURT: Within the ten days? MS. HENN: This will probably take longer but we'll do it as quickly as we can. I'll have to consult with the same person to see how quickly we can do it. THE COURT: Okay. MS. HENN: Is this material by the way, important -- is this something that needs to be done for class certification or are you focused on this issue in

particular or is this something that more goes to the merits because I don't know if there -- it would be helpful to prioritize sort of what you need for your motion.

MR. LEVY: I think this is relevant to both class certification and the merits.

MS. HENN: Okay.

THE COURT: Okay. Next?

MR. LEVY: The next issue, your Honor, is similar except it's not testing. It's basically marketing and market research. So we're talking about now on page 6, the plaintiff's position on the top of the page. This has to do with any studies that Proctor & Gamble has conducted as to whether a reasonable consumer would understand the word flushable to mean. They put the word flushable on their package. They market it as flushable but the question is what does that mean to a reasonable consumer? Does it mean you could flush it down the toilet? Does it mean it goes through the pipes without causing a problem? Does it mean it could go through a septic tank without screwing it up?

So does Proctor & Gamble have such marketing research? And again, there shouldn't be a time frame on this because it's as relevant as the testing to this case and it's probably located in one area, so we think it's

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   relevant and we should get it.
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              THE COURT: Just -- I might have missed this
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   but which request are you talking about now, so I can be
   sure we're on the same number?
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              MR. LEVY: This is request number 8. It's on
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   page 6.
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              THE COURT: Page 6, okay. And the last one,
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   did we identify the last one as number 23?
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              MR. LEVY:
                        Uhm.
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              THE COURT: Document request 23?
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              MS. HENN: I believe it's 21, your Honor.
              THE COURT: It's 21?
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              MS. HENN: Yeah, the testing.
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              THE COURT: 21.
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              MR. LEVY: That's 21 and 23, I think.
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              THE COURT: So both? You know, because 23
   talks about testing, as well. I wasn't sure which one.
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              MR. LEVY: I think they both cover it. One
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   is --
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              THE COURT: Okay.
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              MR. LEVY: -- reviews, investigations, field
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   studies, assessments.
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              THE COURT: Okay.
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              MR. LEVY: So I think they overlap, 21 and 23.
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              THE COURT: Okay. But this one is on page 6
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26 Proceedings 1 number 8, correct? 2 MR. LEVY: Right, this one is 8. 3 THE COURT: Okay, go ahead. Judge, just to respond to Mr. Levy, 4 MS. HENN: 5 I think again we've given them -- we've responded to this They have a lot of -- they have these documents 6 7 going all the way back to January 1st of 2011, almost six 8 months before the class period begins. 9 This one in particular where this is focused on 10 what consumers, you know -- any market research. 11 Unfortunately, these aren't located in any central place. 12 They're all over the place and we were able to locate 13 them using the same techniques I described and again, you 14 know, we think again where plaintiff has requested 15 documents for the relevant period, which plaintiff 16 defined as May 23rd, 2011 to the present, our having gone 17 back to January 1st, 2011, was a reasonable way to 18 capture the relevant documents and it's extremely 19 expensive to repeat this process, particularly when 20 plaintiffs themselves pointed us towards the relevant 21 period and we expanded it. 22 This case is like lots of class actions, 23 discovery is all one-sided. There's no downside to Mr. 24 Levy to just ask for more and put more and more costs on 25 my client and they have these documents. We gave them

these documents and they go all the way back almost six months before the class period.

So I mean it feels almost like Mr. Levy is trying to just reopen discovery yet again when we were under the impression that what Judge Weinstein had ordered was that we should be expedited and try to accomplish this quickly and without undue burden on either side.

MR. LEVY: Your Honor, if I can respond?
THE COURT: Yes.

MR. LEVY: It's hardly a one-sided deposition.

I mean, our client, his wife, his plumber, were all deposed. There were inspectors coming into his house going through his toilet and his pipes. So it's not one-sided discovery in this case.

As your Honor pointed out, it was at the inception that this marketing research probably took place because somebody had the idea of marketing this product as flushable, putting it all over their product covers and packages.

So I would guess, a reasonable guess, that they do have these studies at the inception of the product and when they decided to market it as flushable. So those are the studies that we would like, if there would be a study of what a reasonable consumer would consider being

THE COURT: Again, I'm wondering if there isn't

flushable and would be willing to pay for a flushable product. So limiting it to years later doesn't get us the information at is the most relevant to this case.

some either division or individual who would have institutional knowledge of which reports there were.

Maybe there is a report that is considered the bible and, you know, it's supplemented a few years later and that would be fairly discoverable or locatable.

Ms. Henn, do you have an idea whether that's correct?

MS. HENN: Unfortunately, not. It's -- you know, people change jobs and where the -- we have had to do basically searches of electronically stored information, using search terms.

For the person currently in the job who manages research, market research, she has some limited understanding of what exists but not back before the class period. So I don't know of a targeted way to find this.

And I just would repeat, I mean if plaintiff wanted data back -- wanted these studies back to the beginning of when this product was launched, I don't know why plaintiff didn't request that. Plaintiff requested documents from the relevant period.

1 THE COURT: Uh-hum.

MS. HENN: And doing it this way, having us respond by, in fact, expanding the period and then plaintiff coming back and asking now for going back to the launch, if he had asked for that in the beginning, we would have met and conferred and likely held off producing until we could get the Court's guidance because it's extremely expensive to do this twice.

MR. LEVY: Well, we met and conferred on this in December. So what is (indiscernible) --

MS. HENN: Yeah, after our production was launched -- was all locked down. I think we served our responses to you in early December and we didn't talk about this, you didn't raise this issue with us until December 19th, I believe, when the substantial completion deadline was the 22nd.

But again, just going back to the initial request, you didn't request things back to the launch. You requested them back to the beginning of the class period and we went almost six months earlier.

MR. LEVY: But the broad definition was anything that relates to events that took place during the class period which is marketing and this is -- is flushing. So the studies you have on whether that marketing, you know -- how that would be understood by

the consumer would be called for. Any of this is highly relevant and again, you should talk to somebody there to see what exists.

MS. HENN: I have, Mr. Levy. That's what I was just repeating.

THE COURT: All right. So that's unfortunate. So I do understand, Ms. Henn, your position that had you known earlier that the request was for a period of time that predated the class period, you wouldn't have had to do a second search or an expanded search.

So what -- assuming that the plaintiff does really have an interest in finding out what these original market research documents said, and your difficulties in trying to find if there's someone with any institutional memory who would have them or someone who has some kind of an easily accessible file, what do you suggest? What would be the best way to try to approach this?

MS. HENN: Well, I would be happy to go back to the person focused on the launch period and see what we can find. And I think that would be a more productive way to go about it than going back to the electronically stored information which gets into the really, you know, expensive processes we would have to invoke.

So I think the best thing I can suggest is that

we attempt a targeted search where we go back to the person who has responsibility for this, see what she knows about her predecessor. Plaintiffs have deposed her, so they had the opportunity to ask her these questions to (indiscernible) but we can go back and ask them and see what we can find in sort of a targeted way.

And I can't guarantee that we will have stuff back from the launch because it's a long time ago but we will certainly look for what is there and through a targeted search, we would be willing to produce what we can find.

THE COURT: Uh-hum.

MS. HENN: And we think that would probably be a better way to go at this then going back to the electronically stored information with the keyword searches which are somewhat imprecise as they are.

THE COURT: Is there an individual who could be identified who was employed at the time who might have been either the custodian or the originator of a request for these marketing surveys? Would that be --

MS. HENN: It's possible, your Honor. I just don't know the answer to that but I can -- you know, what I'm focused on is what the person who we've been working with has but I can certainly ask her to identify to me who that other person was and we can see if we can find

32 Proceedings 1 them or if they're still at the company. 2 THE COURT: Okay. And perhaps that person has 3 files and can easily access these documents, one might 4 hope. 5 MS. HENN: All right. 6 THE COURT: Okay. What else? 7 MR. LEVY: Okay. Next is a grouping of issues 8 dealing with New York customers. These would be class members who have contacted Proctor & Gamble and 10 complained about the fact that this product is not 11 flushable and has caused them problems. 12 We asked a series of questions. We asked for 13 interrogatories to identify those New York customers who 14 have contacted Proctor & Gamble, complained about the 15 product. And we also want their communications and 16 Proctor & Gamble's response. 17 Proctor & Gamble refuses to identify their 18 customers saying that they're concerned about the privacy 19 of the customers which makes little sense because there's 20 nothing in that information that's private. We're not 21 talking about Social Security numbers or income or 22 anything like that. We're just talking about complaints 23 about the product. 24 And Proctor & Gamble's own Web site says they 25 can use that information to defend Proctor & Gamble but

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obviously, they don't want to give it to the plaintiff
who is trying to collect money for these individuals. So
we want to identify those people. They will be witnesses
-- potential witnesses in this case.

Secondly, the communications back and forth with Proctor & Gamble from these customers, we asked for those and Proctor & Gamble says we'll give you our summaries of those communications but we won't give you the communications.

Well, the problem with that is that the communications, especially from Proctor & Gamble back to the consumers may contain admissions against interest which would not be in their summaries. And also we've taken the deposition as to whether there may be errors in these summaries when you compare them to the original communication and there have been, you know, at least an instance or more that the person could remember off the top of their head of errors.

So the communications are the best evidence of what the consumers complaints are about this product and of Proctor & Gamble's response and the identification of the -- who these customers are would lead to potential witnesses in the case. So we're entitled to that.

THE COURT: Ms. Henn?

MS. HENN: WELL, if I could respond, your

1 Honor.

THE COURT: Yes.

MS. HENN: I think out of these three issues Mr. Levy has identified, I can take one off the table because we've already produced Proctor & Gamble's responses to consumers. So plaintiff has that, where there was a letter that went to the plaintiffs.

The spreadsheet that we produced to plaintiff from our system of record which is not a self-summary, it's actually where we track all of the calls that come in, that spreadsheet indicates whether a response was sent and for the cases that had responses, we went back and pulled the letter and produced that. So I think that one's not an issue. It should be a moot issue.

So that leaves two things Mr. Levy raised.

First, about identifying New York customers who had called or e-mailed or wrote letters to complain about the product and then the second is communications back, I gather. So -- or no, identifying the customers and then the actual communications.

So what we did in response to the request to get complaint information was we went to our system of record. Proctor & Gamble has a very robust system for tracking calls and e-mails and letters. We produced from that system a summary of calls that came about -- you

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know, that raised an issue about flushability from New York. And then when plaintiffs asked that we give them more than just New York, we went back and we produced, you know, similar information nationwide.

As plaintiffs learned at the deposition, if a person e-mails Proctor & Gamble, the text of the e-mail is -- it goes into this system. So when we produced the summary of the call or the complaint, in the case of e-mails, plaintiff already has the exact text of that e-mail. So I think e-mails really aren't an issue.

I think when somebody calls, the person -- and it's usually at a vendor who takes the call, summaries what was -- what the issue was and the summaries are incredibly detailed and they explain what was happening. Similarly, when letters come in, so they're not electronic, a summary will be created and, you know, you often even see the grammar errors that might have been in the letter, actually in the summary. So these are highly detailed records and they come from the system that Proctor & Gamble uses to track these things.

What plaintiff wants in addition is the original copy of the letter, I gather and they've gone so far as to ask for audio recordings of phone calls that came in and again, we're getting into territory of great expense and a lot of time for Proctor & Gamble to have to

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go to its vendor to find out if the audio recordings even exist and pull them and track exactly the case number to the audio recording.

And I really -- plaintiffs have not explained why an audio recording gives them more information than the summary. Mr. Levy mentioned something about errors in the system. The error that was talked about in the deposition had to do with an entry in a spreadsheet where apparently an agent had used the wrong product code. So the response that went back to the customer had to do with the Fabreeze Air Freshener product instead of the Proctor & Gamble Freshmates product. It's not an error that has anything to do with this case or really restricts in any way, plaintiff's ability to use this information.

We think that the way we did this and the records that we gave them, they're the exact records Proctor & Gamble relies on. They have great detail about, you know, what happened.

And so, you know, we would ask the Court to hold what we have done as reasonable and not require us to go to the expense and, you know, taking the time to try to find original communication.

The last issue that Mr. Levy raised is the identity information. Plaintiff is seeking information

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that P&G may have about a consumer's name, address, e-mail. We think this is precisely information that consumers consider confidential. When they write into Proctor & Gamble, you know, they're not expecting that that data is going to be shared, unless compelled by law, which is what our policy -- our privacy policy and promises that we make to consumers on our Web site states.

You know, we just think that what -- the information that plaintiff wanted about, you know, who calls and how many calls, and there aren't a lot of them, about flushability issues in New York is what they've got and we don't think there's a reason for us to provide people's names and e-mail and addresses, you know, for purposes of a class action litigation.

THE COURT: So --

MR. LEVY: Your Honor, if I might respond?

THE COURT: Yeah, let me just ask a clarifying question. So in the documents that have been provided, have the names and identifying information of the complainants been redacted?

MS. HENN: It has not been provided. When we were exporting the information from the database, we did not export that field. We didn't redact it but we just -- we created this spreadsheet for plaintiff pulling --

38 Proceedings 1 you know, it's got the case number, the contact country, 2 the contact date, the item, you know, that's being called 3 about, the date that the record was created --THE COURT: Uh-hum. 4 5 MS. HENN: -- a description of the issue, you 6 know, the status of the issue, whether P&G responded. 7 And then it's got this fulsome summary of what the person 8 was calling about. So that's more or less the 9 information that was provided. 10 THE COURT: So the numbers of complaints -- so 11 everything having to do with the complaint has been provided except for the identifying information of the 12 13 complainant? 14 MS. HENN: I believe that's correct, although I 15 don't want to misstate. It's possible there are other 16 fields that might have been -- seemed to us irrelevant or 17 for internal purposes. I'm not aware that there are any 18 fields like that but I don't want to exclude the 19 possibility. 20 THE COURT: Mr. Levy, for class certification 21 purposes, why do you need identifying information? 22 MS. HENN: For the class certification, I don't 23 need to name -- I don't need the contact and identifying 24 information, so that (indiscernible) we don't. 25 But obviously, for the merits it's going to be

39 Proceedings 1 very important. They're going to be witnesses in the 2 case. 3 THE COURT: WELL, is there any reason -- and again, I may be forgetting some of the case management 4 5 order, but is there any reason why we can't defer that 6 until after the class certification issue and we see how 7 the class has been certified and define, if at all, by 8 Judge Weinstein? 9 MR. LEVY: No, we can do that. 10 THE COURT: Okay. So that's how I would like 11 to deal with this at this point and then we can -- as to the original documents, I don't think it's -- Mr. Levy, 12 13 did you want to say anything more about the original 14 documents or --15 MR. LEVY: Well, the original -- I won't press 16 for the e-mails or the recordings at this stge. As far 17 as the letters, again all we have is their summaries of 18 what's in the letter. That's not the best evidence of 19 what these customers said. But again, I'm willing to 20 defer that too, if --21 THE COURT: Okay. Yes, I think that makes 22 sense at this point. So I just want to be sure that I'm 23 noting this down right. That was number 8 --24 MS. HENN: Uhm. 25 THE COURT: -- request number 8? Well, there

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   were several. There were 8 and --
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              MR. LEVY: Yeah, it was an interrogatory and it
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   was a few document requests.
              MS. HENN: Okay. I believe it is document
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 5
   request number 12.
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              THE COURT: Okay.
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              MS. HENN: Document request number 13.
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              MS. DEAN: 13, yes.
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              MS. HENN: And inter -- let's see.
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              MS. DEAN: I believe it's interrogatory number
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   13.
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              MS. HENN: Here it is, interrogatory 13, yes.
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              THE COURT: Okay. I just want to be sure we're
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   clear on the record.
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              MS. HENN: Thank you, your Honor.
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              THE COURT: Okay. So the objections will be
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   deferred until after the class certification.
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              MR. LEVY: Your Honor, I think there's just two
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   more that we want to bring up. One would be on page 14
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   of the letter.
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              THE COURT: Okay.
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              MR. LEVY: This is responding to INDA (ph.).
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   This is on the bottom of page 14.
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              THE COURT: I'm there.
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              MR. LEVY: Okay. Now INDA is a trade
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organization of manufacturers of these products and Proctor & Gamble I think has a member who sits on the board and supports INDA and funds INDA.

They're using INDA's testing results and qualifications to defend, you know, the flushability of this product. We would like to show that INDA's not only not an independent agency but is -- how much it's beholden to Proctor & Gamble and how much Proctor & Gamble funds it and causes its existence to even exist.

So we asked for how much Proctor & Gamble has given to INDA to support it. What they've given in return is one year's membership fee which hardly responds to the question or the thrust of the question. So you'll see that on page 14 and page 15.

THE COURT: Yes.

MR. LEVY: So this is just a matter of giving us, you know -- they can give us a document saying how much money they've given over the years to INDA if they want to.

MS. HENN: And just a couple of points in response, Mr. Levy may have misspoken but he said that Proctor & Gamble relies on testing results and qualifications of INDA. INDA is an industry-membership organization that promulgates standards for what is considered flushable and sort of testing protocol but P&G

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does not rely on INDA to test its wipes. P&G tests them internally as we have discussed earlier in this teleconference.

We have, as Mr. Levy reported, we provided the most recent year's membership fee. We would be happy to try to find prior year's membership fees. I don't know that we still have that information within P&G but I will try to find out and I would be happy to provide what we can locate and we would ask just that that be confined again to the class period because I think -- frankly, I think with one year's membership fee, Mr. Levy can probably make the point that he's trying to make but if he needs -- you know, it's probably reduced amounts and prior years. If the fee is similar to other things, they tend to go up over time but I can certainly find out if we have any further information. I'm not sure we will be able to find out what was paid in prior years but I can try.

MR. LEVY: And funding goes beyond membership fees. I know that, you know, if you joined a country club, you've got a membership fee but you also give other monies to the country club. So funding is a broader term. It's how much money Proctor & Gamble has given to this trade association.

MS. HENN: Yeah, I just don't know how to go

43 Proceedings about -- I think that it's possible that there have been 1 2 studies conducted that I don't know if you consider that 3 to be funding, if a study was done in conjunction with INDA and P&G provided funding for that study. That -- I 4 5 don't know if -- of any other type of funding that might 6 have happened though. I think it's all encompassed in 7 the membership fee other than that. THE COURT: So how do you want to leave that? 8 Will you -- Ms. Henn, will you attempt to find out any 9 10 other funds that were provided to INDA during the class 11 period? 12 MR. LEVY: Well, your Honor --13 MS. HENN: I will --14 MR. LEVY: -- it's beyond the class period, your Honor. It's if, you know, they've given millions of 15 16 dollars to INDA, I'd like to know that and not restrict 17 that to what they gave them during the class period. 18 THE COURT: I'm sorry. Let me just --19 MS. HENN: Your Honor? 20 THE COURT: I've got the interrogatory. 21 MS. HENN: Yes. 22 THE COURT: I'm on page 18. It says, "State 23 P&G's relationship with INDA, including," et cetera, et 24 cetera, et cetera, "whether P&G has provided funding to 25 INDA and if so, in what amounts." I don't see a date

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   specified there. Does that mean that it's -- it reverts
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   back to the default position?
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              MS. HENN: The relevant period.
              THE COURT: Yes.
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              MS. HENN: (Indiscernible).
 6
              THE COURT: The default position class period.
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              MR. LEVY: (Indiscernible) considered it, your
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           I would consider it to how much funding can be
 9
   given to INDA over the --
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              MS. HENN: Well, except --
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              MR. LEVY: -- since its inception.
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              MS. HENN: -- that the document itself, I
13
   believe says -- and Claire, I hope you'll correct me if I
14
   am wrong, but I believe the document says, "Unless
15
    otherwise specified, each request shall, " --
16
              THE COURT: Yes.
17
              MS. HENN: -- "cover this relevant period, May
18
   23rd, 2011 to the present."
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              But the bigger point, I think, your Honor, is
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   that if we can limit this to a reasonable period like the
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   class period, I think Mr. Levy will be able to make
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   whatever arguments he had. It will be representative, of
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   course, of what might have happened in the past but the
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   relevant period is the class period and it will give him
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   information to make whatever arguments he would like to
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   make.
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              MR. LEVY: Your Honor, I think that's too
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   restricted. I mean I don't think it's going to be a big
   burden to find out how much money Proctor & Gamble has
 4
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   given to INDA, which is basically one inquiry.
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              THE COURT: But over what period of time? It's
 7
   unclear what period of time you're requesting?
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              MR. LEVY: Well, since INDA was formed because
 9
   it was formed, I believe by the -- as the trade
10
   association, formed by Proctor & Gamble and other
11
   manufacturers, you know.
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              THE COURT: When was it formed? Does anyone
13
   know?
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              MS. HENN: I don't know but I don't think
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   Proctor & Gamble formed it. It's an association of non-
16
   woven fabrics, so it's -- P&G played a role but it's not
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    the driving -- you know, there are lots of other
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   companies; Kimberly-Clark, for example, in the other
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    case.
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              THE COURT: Uh-hum.
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              MS. HENN: And then also manufacturers of the
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   material. There are lots of -- lots of members. I don't
23
    know how far back it goes.
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              Might I make a proposal that we make a
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              THE COURT: Sure.
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46 Proceedings 1 MS. HENN: -- search and provide information 2 for the class period and if Mr. Levy, you know, once he 3 has that information, feels that there's, you know -- has more information about the founding or anything else that 4 5 suggests to him that there's relevant information going 6 back further, he could come back and make that case. 7 THE COURT: I'm looking at --8 MS. DEAN: I'll just note that INDA was founded 9 in 1968, so quite a considerable amount of time ago. 10 MR. LEVY: Well, how about starting when 11 Proctor & Gamble was involved then. 12 THE COURT: Right, and the response --13 interrogatory response says, "Proctor & Gamble's been 14 involved since 1999," I believe -- "at least 1999. 15 the past, P&G has also contributed to the cost of 16 specific INDA-sponsored projects, et cetera, related to 17 flushable wipes including field studies, et cetera." 18 MS. HENN: Right. 19 THE COURT: But you weren't able to specify and 20 perhaps that -- if those were in the class period, 21 perhaps that would be a sufficient note. It's just hard 22 to know when those projects took place. 23 MS. HENN: Uh-hum. 24 THE COURT: Would a five-year or a seven-year 25 period capture what we're looking for?

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MS. HENN: I think a five-year period would be, you know, the class period plus and again, you know, if there's something highly interesting to plaintiff in that the data that we're -- whatever data we're able to find, we would be happy to talk to them about something more but we think that's sort of a good start. I think what it will show is sort of a typical, annual fee that probably, you know, assuming we can track it down will change but not a lot over the years and plaintiff will get an idea of the sort of type of -- assuming there was a field study in that five-year period, and assuming we're able to figure out how much, if anything, P&G contributed, plaintiff can decide whether that's highly interesting and wants to go much further back or whether that's enough to make the arguments he wants to make. THE COURT: You know, let me suggest this. What about five years plus the three studies that were discussed or the two studies discussed, the California field study and the New Jersey study and the consumer education campaign in Maine? If those took place during the five-year period, that's fine. If not, then just provide that information. MS. HENN: Thank you, your Honor, for that guidance. We'll be happy to try to pull that data.

MR. LEVY: Okay. One more, your Honor.

48 Proceedings THE COURT: 1 Okay. 2 MR. LEVY: Page 5, document request number 7. 3 THE COURT: Uh-hum. What this calls for is whether 4 MR. LEVY: 5 Proctor & Gamble has assembled in their PR department or 6 the media relations department or any other department, 7 the press clippings, the articles, the press releases 8 that deal with whether Freshmates is indeed flushable or 9 not. 10 So we asked them to search and see if they have 11 these and produce them. Their response is well, Mr. 12 Belfiore should do his own search and go on Google or 13 something and try and track these down. Obviously, he 14 doesn't have the resources that Proctor & Gamble has and 15 Proctor & Gamble, you know, we believe probably has 16 assembled all this in one place. They probably collect 17 their -- any public articles about flushability or 18 Freshmates. So we asked them to find it and produce it. 19 MS. HENN: And just if I may respond, your 20 This is a request for publicly available 21 documents and we think it's not really an appropriate 22 topic for discovery from a party in litigation. We are 23 not aware of any central repository of press clippings 24 and, you know, we don't think that exists. The place 25 that we would look for those types of things is in -- you

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   know, if people e-mailed articles around or found things
 2
   interesting.
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              We have produced information about
   flushability, so to the extent articles or e-mails and
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 5
   prompted a discussion about the topic, plaintiffs already
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   have that, as far as we were able to find in the
 7
   documents. I don't think this dispute is really terribly
 8
   important, given that this information is available to
 9
   plaintiffs and the public domain. But, you know, we
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   think that the request that we responded to are
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   sufficiently broad to have pulled any kind of relevant
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   discussion of flushability that might have been prompted
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   by publicly available documents but to ask us to sort of
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   go further and find any publicly available articles
   within P&G's possession, just strikes us as, you know, an
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16
   unwarranted imposition and cost on P&G.
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              THE COURT: Which number are you on in which
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   page?
19
              MS. HENN: This is number -- document --
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              MR. LEVY: Page 5, document number 7.
21
              MS. HENN: Number 7.
22
              THE COURT: Okay. All right. So P&G's
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   position is that there is no easy way to gather this
24
    information together?
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              MS. HENN: That we don't know of any place that
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-- correct, that P&G doesn't, to our knowledge, save these types of articles in one place and we cited some cases observing that discovery need not be required of documents of public record which are equally accessible to all parties.

THE COURT: Right, I saw that. But I think the question really is whether or not there's a marketing department or another department that might have this information or not and if it's burdensome to produce, then I think the fact that it's easy -- that it's no more -- it's no easier for P&G to obtain than it is for plaintiff would bear -- would carry some weight. And that's what I am trying to understand.

MS. HENN: Right. And I guess to respond to your question, your Honor, this is a small product. It doesn't get a lot of attention within Proctor & Gamble and I'm not aware of anyone who sort of tracks this and has it easily available.

So I also think conversely that the search we already did for documents about flushability, to the extent those types of things were interesting to people and they e-mailed around, plaintiff would have had that. So, you know, requiring us to go back and try -- I don't even know exactly where we would search but to do more when these documents are equally available to plaintiff,

51 Proceedings in fact, probably more available. I think a more 1 2 targeted way to find these is Google than looking at an 3 enormous corporation like Proctor & Gamble just because we don't have a single place where these are all 4 5 collected. 6 THE COURT: And again, this doesn't go to the 7 class allegations, as much as it does to the merits. 8 that right? 9 MR. LEVY: This probably goes to both but if I 10 am hearing a representation from Ms. Henn that she knows 11 that there's no place at the Freshmates division or 12 whatever, where they have assembled these --13 THE COURT: Right. 14 MR. LEVY: -- type of press releases and press 15 clippings, then I would accept that. But I don't know if 16 I've heard that or not. 17 THE COURT: I've heard that. 18 MS. HENN: Yeah, I'm not aware of any place 19 like that. I mean, I think people might have seen an 20 article and e-mailed it to their colleague and I think 21 the search that we already did would have pulled that up 22 to the extent it's there. 23 THE COURT: What I am hearing is that there's a 24 -- that it appears that a diligent search has been made 25 or if it hasn't, that it will be and there's no central

52 Proceedings repository. 1 2 That to the extent this is necessary for class 3 certification, I think plaintiff is -- it's less necessary, I think to class certification, than it is to 4 5 the merits. And my guess is that once the class issue is 6 resolved, depending on where we go from that, plaintiff 7 can ask, you know, at depositions, can pursue this more 8 if it is an issue, although it sounds to me as though we've heard a fairly definitive answer from Ms. Henn. 9 10 MS. HENN: Yeah, and I can go back again just 11 to ask that very targeted question but I do not expect 12 the answer to be different and if it is, I will agree to 13 let Mr. Levy know. 14 THE COURT: Okav. I think that resolves it. 15 I have some people waiting for a search warrant 16 but I don't want to put you off anymore. Do we have any 17 other issues? 18 MR. LEVY: No, I think that's it, your Honor. 19 MS. HENN: Yeah, nothing from defendant, your 20 Honor. 21 THE COURT: Okay, good. Do we need to set up 22 another conference date or you basically just kicking 23 along now and don't need me until you tell me you do?

another conference date or you basically just kicking along now and don't need me until you tell me you do?

MR. LEVY: Well, we have some ten-day limits, so if we could set one up beyond that ten-day limit, just

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   to see where we are, that would probably be good.
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              MS. HENN: And we'd be happy to do that or we'd
 3
   be happy to wait and see if there are any issues that
 4
   crop up and reach out, if so.
 5
              THE COURT: I think I would wait.
 6
              MS. HENN: That's fine, your Honor.
 7
              THE COURT: Because where my schedule is right
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   now, it's going to be hard to squeeze you in but I think
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   some things will probably open up between, you know, now
   and then and I'll know who to bump if you tell me you're
10
11
   having a serious problem. In other words, I --
12
              MS. HENN: Thank you very much, your Honor. We
13
    appreciate your Honor's time in helping us work through
14
    these issues.
15
              THE COURT: Okay, good luck.
16
              MR. LEVY: Thank you, your Honor.
17
              THE COURT: All right.
18
              MS. HENN:
                        Thank you.
19
                    (Matter concluded)
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I, LINDA FERRARA, hereby certify that the foregoing transcript of the said proceedings is a true and accurate transcript from the electronic soundrecording of the proceedings reduced to typewriting in the above-entitled matter.

I FURTHER CERTIFY that I am not a relative or employee or attorney or counsel of any of the parties, nor a relative or employee of such attorney or counsel, or financially interested directly or indirectly in this action.

IN WITNESS WHEREOF, I hereunto set my hand this 11th day of February, 2015.

CET**D 656

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